



**Bogus callers
beware!**

If unsure, don't open the door

- Use your door chain and spy hole
- Ask to see the caller's identity card
- If you have a secret password, insist the caller uses it
- If unsure, keep the door shut.
If the caller claims to be a Thames Water representative but you are unsure
- **don't open the door.**

Ring us on **0845 9200 800** to check